

# ICT Solution Provider in Sub- Saharan Africa





# Our Services

## ICT Consulting & Modernization



- Information Management
- ICT Public - Private Partnerships

## Implementation Services



- Software Development
- Systems Integration
- Geoinformatics
- Data Migration
- Technical Support
- Training
- Digitization

## Application Outsourcing



- Platform As A Service
- SaaS



# Technological Expertise

## IT Services 1

We supply government agencies and private-sector companies all over the world with a range of IT services such as **consulting, digitization, web based software development and web marketing**. We develop **WebGIS** applications that combined with other business solutions are suitable for exposing data on any digital map. Our systems are exploited via mobile handsets (device independent), personal computers and other terminals accentuating internet services

## IT Products 2

We design, install and support all types of hardware and network products such as WiFi systems, servers, workstations - peripherals and integrate them with best of breed applications essential to the construction of composite IT systems as turn-key solutions. Our IT software products portfolio includes: knowledge management systems, digital citizenship applications, eco-friendly solutions and digital signage equipment and applications.

## Mobile Apps and Online Solutions 3

We offer a portfolio of smart phone mobile services independent from any proprietary technology and operating system which integrate a broad array of third party service providers, supports multiple wireless network standards, and enable any mobile device to have seamless access to information and functionality.

# 300 projects ... delivered



Digital Museum



Mobile Solutions

Traffic Management



Vehicle Management

Digital Signage



Automatic Bike Sharing



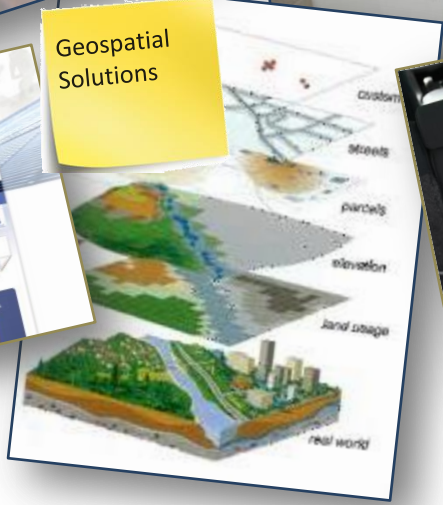
Postal Automation



E Government



Geospatial Solutions



Police ANPR



Digital Passports



Web Content Management





# Our Partnerships

**CANOVATE**<sup>®</sup>  
G R O U P





ICT Consulting and Business modernization



Bid Management, Presales and Project Management Services



Business Software (ERP, CRM, DMS, HR, Asset Mgt. etc)



Web & Mobile Applications Development and Support



Digitization and Data Entry Services



Systems Integration of composite ICT Systems



ICT Products Distribution – Industry Specific



Business Intelligence, Data Discovery and Analytics



Digital Marketing – Web/Mobile



Social & Web Collaboration – Unity/Loyalty



# ICT Consulting and Business modernization

- Software Design
- Systems and Network Design
- Hardware requirements and specifications
- User Specifications Analysis and User Interfaces
- Project Scheduling and pre-budgeting
- Tender Documents Preparation (BDS)
- Feasibility, Maintenance and Training Specifications
- System's Security Design
- ICT Public & Private Partnerships

Expert Partner:





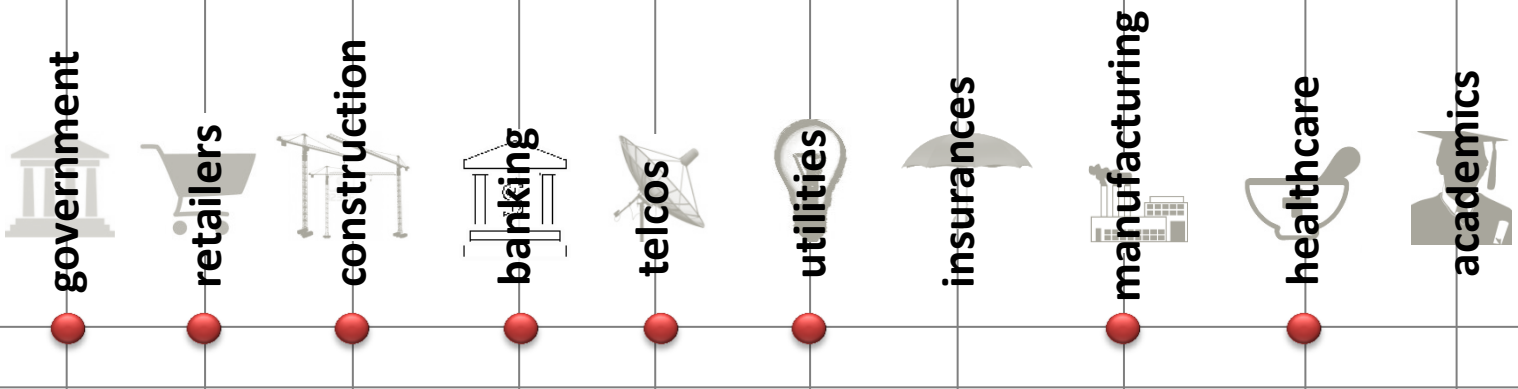
# Bid Management, Presales and Project Management Services

- Bid evaluation (Go/NGo process)
- Bid Preparation and Management
- Implementation Design
- Project Management Services
- QA Services and testing
- Interoperability Services
- Training Services
- Maintenance and Supporting Services
- Project Reporting

Expert Partner:





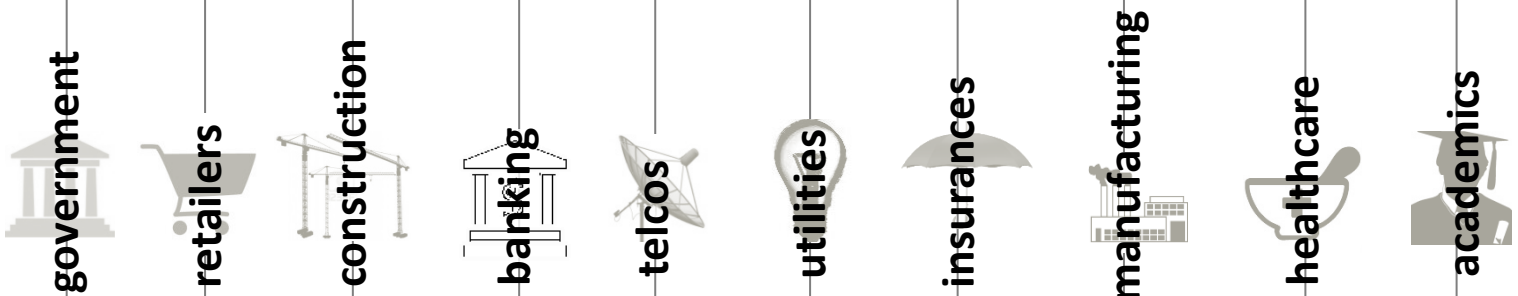


- [RTLS /AVL](#)
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- [BI/Analytics](#)

### Enterprise Assets Management

- Real-time monitoring of Vehicles, Assets and Human Resources, using WiFi/GPRS/GSM networks . Trace all assets and create geofencing to secure movement and mobilization.
- Inspect and optimize routing for people and vehicles
- Manage and monitor fuel consumption and personnel time management.
- All data is geotagged on digital terrains or plan-views/layouts



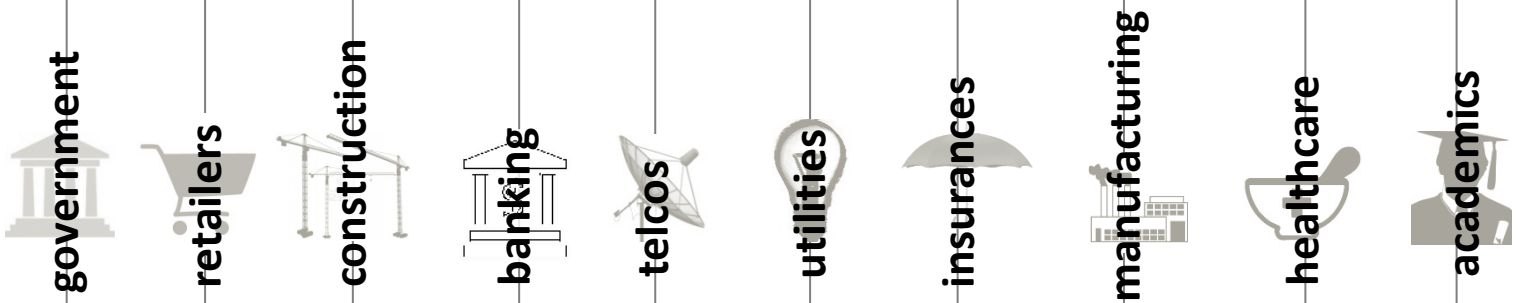


**Scan/OCR and Vault Safety**

- Supply of scanning equipment for ANY paper size/type including book scanning. Provision of expert services.
- OCR and document management services
- Data Entry and Data proofing
- All data is accessible and searchable via any relational database (databank)



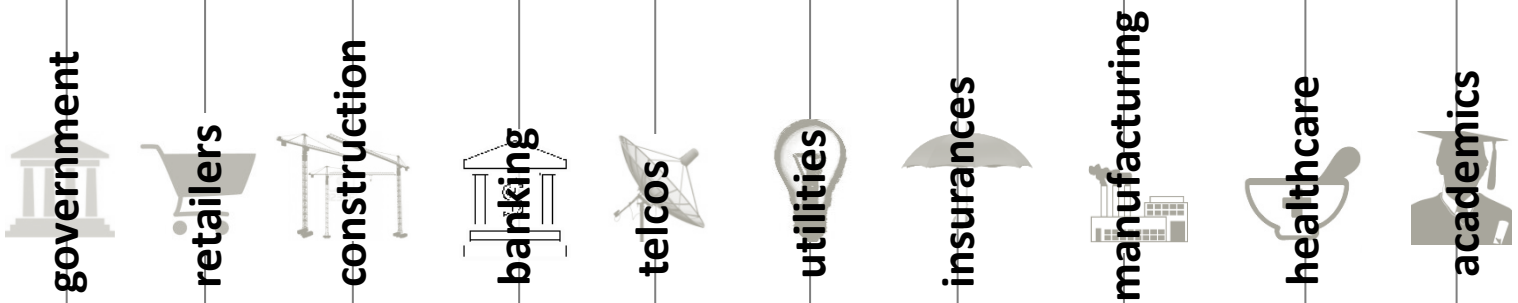
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**SOFTONE ERP**

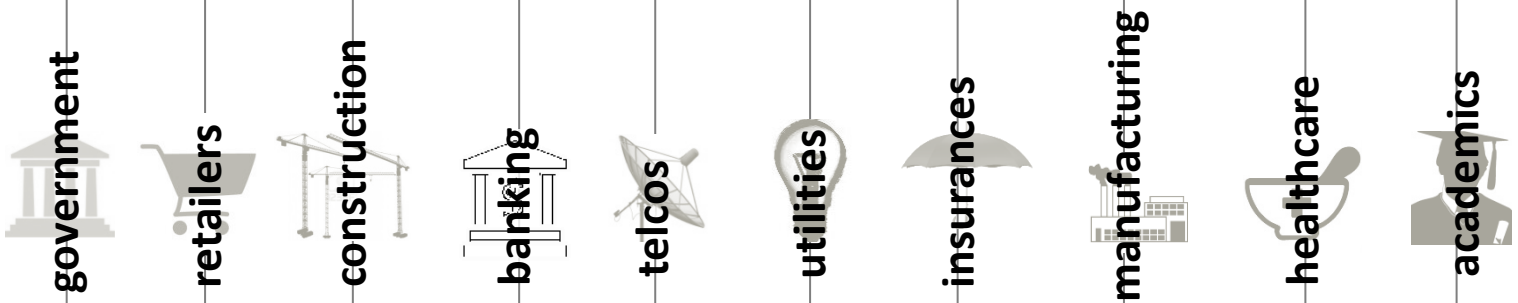
Get the tools you need to cut costs, improve operational efficiency, and make better decisions faster. Combining the latest technological innovations with a 20-year manufacturing and distribution legacy, these solutions offer the usability and functional depth that can only be achieved through decades of application by over 10,000 customers in 10 countries.





**SOFTONE CRM**

Our CRM Solution lets you combine solutions to drive a complete 360° customer view across all your channels, implement real-time decisioning to ensure you're targeting the right offer to the right customer, at the right time; and transform your marketing creative and project management into a streamlined, efficient powerhouse. Integrated marketing resource management, marketing, sales, service, and lead management enhance customer engagement, loyalty, and profitability.

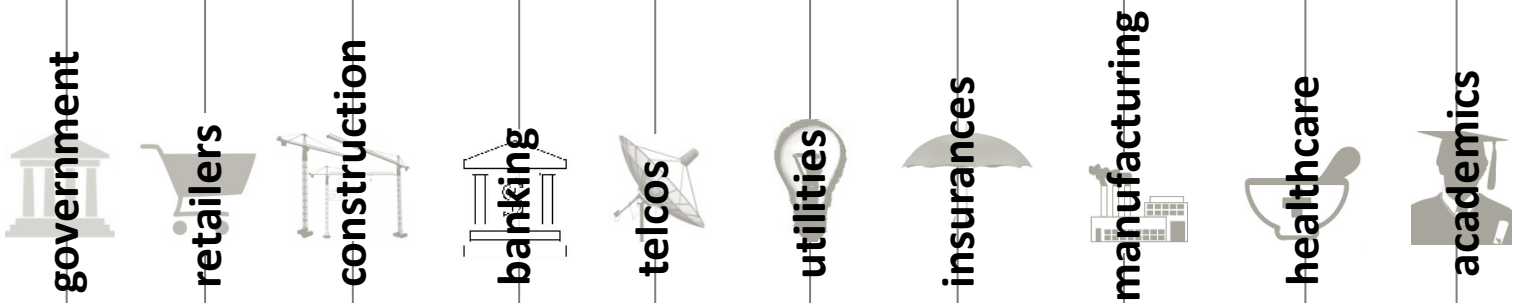


**Asset Management Solution**

Integrates features from SOFTONE and EKAHAU for monitoring and managing all enterprise assets. It gives you the power to improve capital asset management in ways that increase reliability, enhance predictive maintenance, ensure regulatory compliance, reduce energy usage, and support sustainability initiatives.



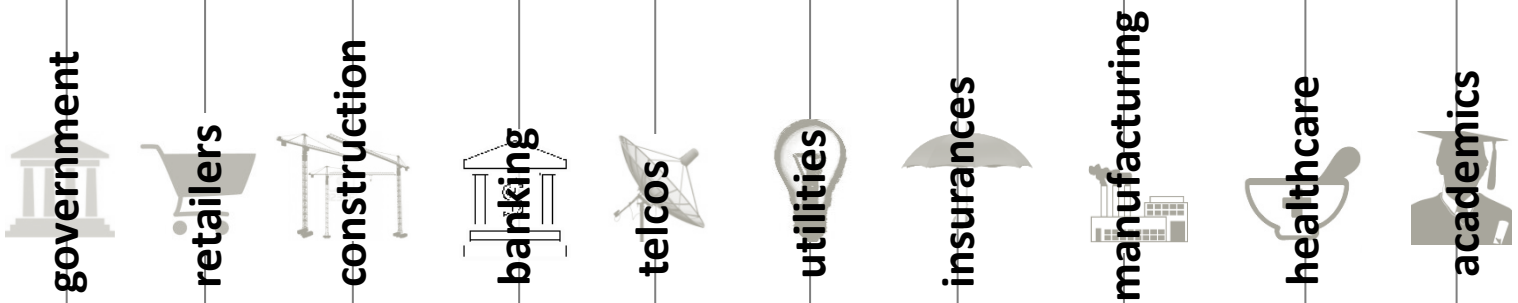
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**Documents/Records Management and Archiving**

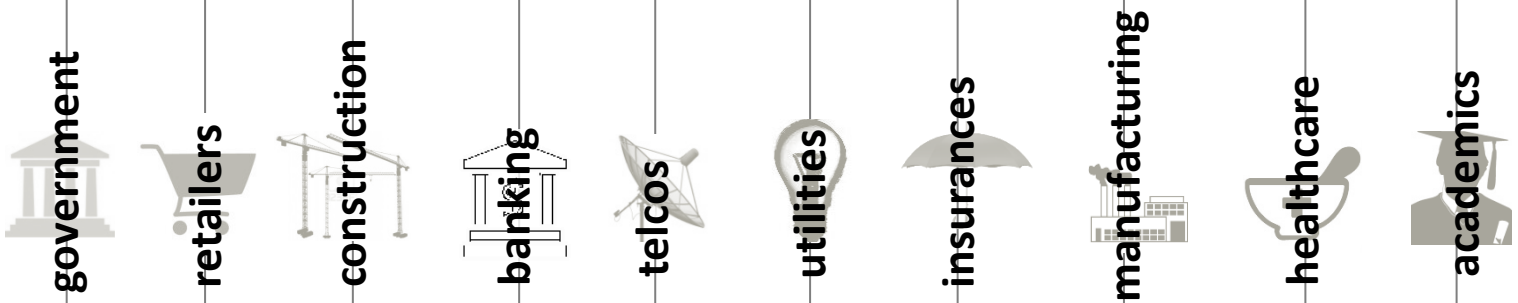
Capture, organize and manage all incoming and outgoing documentation.  
Monitor the lifecycle for each document/email inside any organizational structure. By providing a structured and transparent way to maintain records from creation through to eventual disposition.





### HR Capital Management

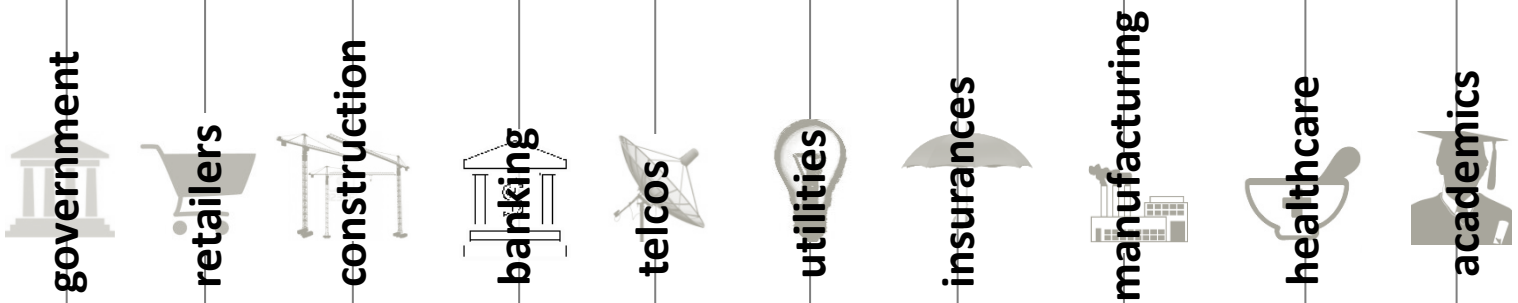
Delivers a robust set of best-in-class human resources functionality that enables you to increase productivity. Insert staff timesheets, leaves of absence, CVs, Certifications, seminars. This solution monitors and assesses each individuals scorecard. It manages the most important asset for any organization. It's People!



**Engineering Project Document Management**

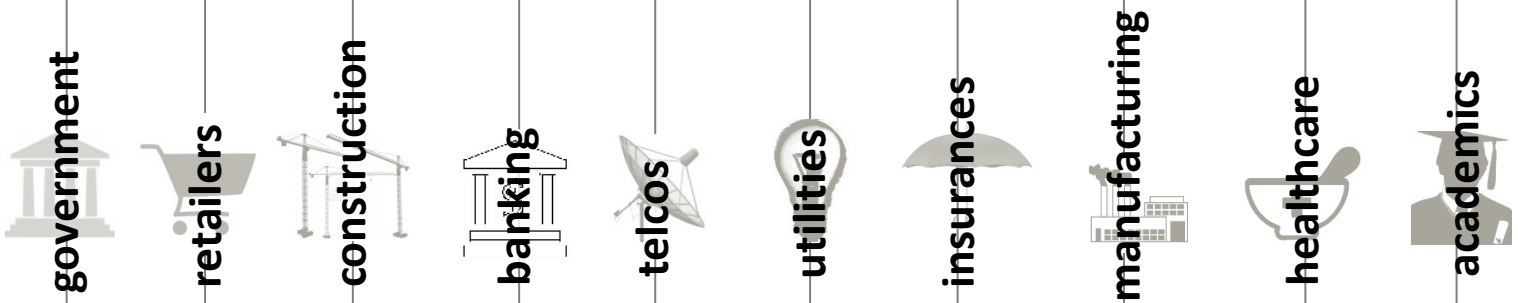
Organize all designs, request of design changes, construction progress , certifications of approval, quality/laboratory testing and health and safety issues. Interconnected with Oracle Primavera and MS Project, this solution provides every As-Built information in real time.





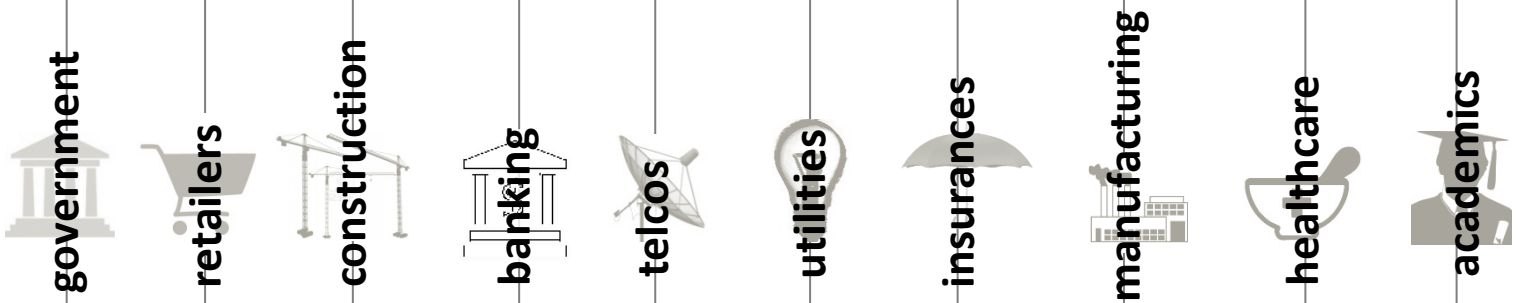
**Contracts Management**

Starting from each Vendor's Proposal, with this application you can supervise all suppliers, contracts, deliverables, resource allocation and scheduling. Digitize and organize all relevant documentation and ensure warranty and SLA agreements.



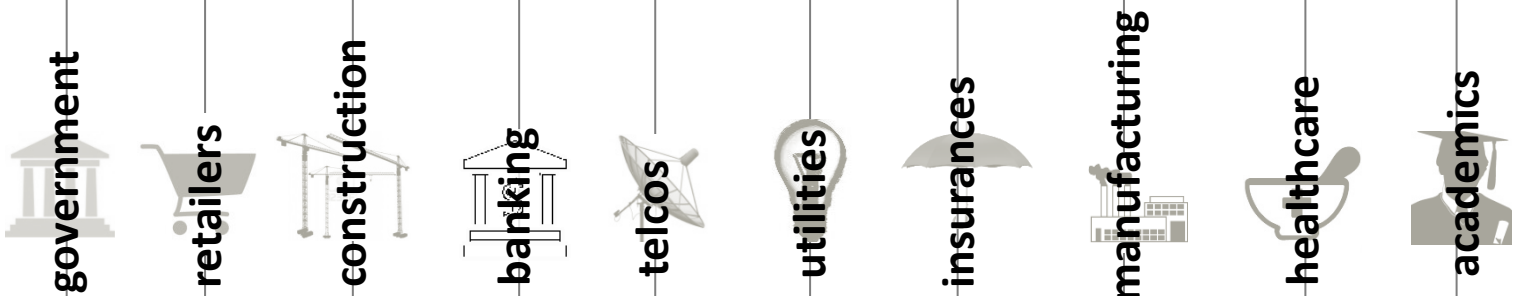
### Business Process Management

Digitize your Business Process and orchestrate them under Corporate Policies and organizational access rights. Perfect for financial institutions for Credit Card Management, Loan Management, Document Mgt. etc.



**Quality Management (ISO/HACCP)**

Digitize forms, documents, list and processes under one customizable application. This Solution enhances corporate accountability, ensures regulatory compliance, and minimizes the risks associated with audit and litigation.

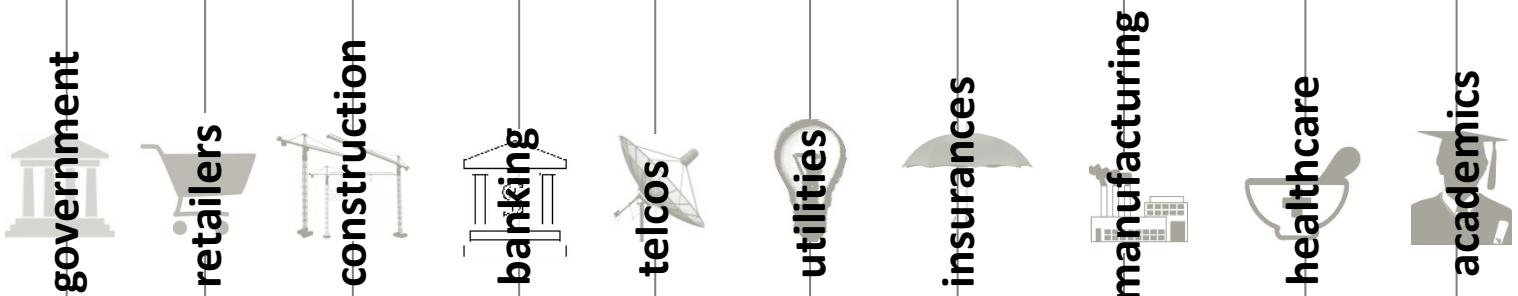


### Large Scale Campaigns (SMS/MMS)



Execute LSCs using the power of a simple SMS and a gift proposition to reward, and therefore encourage customer's loyalty. With device, location and other forms of targeting, mobile can help you become highly efficient in your acquisition efforts. Our customer acquisition solution delivers new leads on a performance basis so operators only pay for results rather than marketing effort.





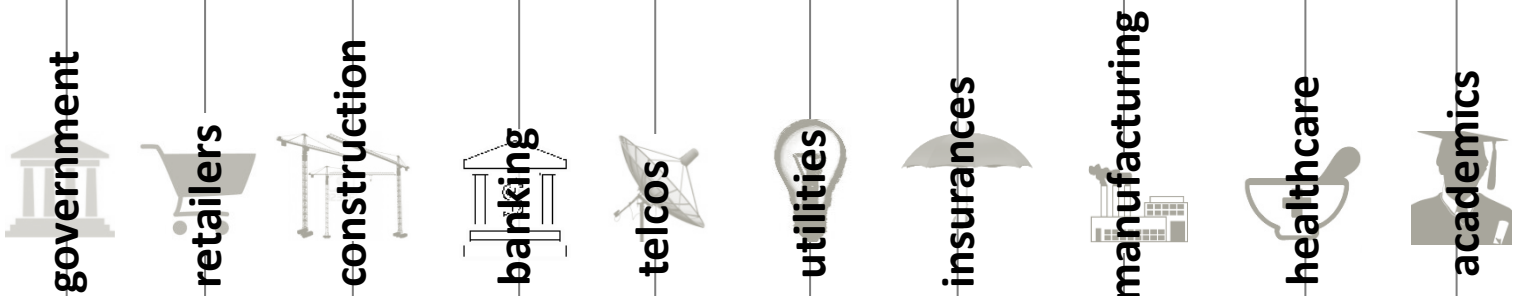
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**ICT Infrastructure**

From datacenter design to fiber optics construction and installation, we offer a complete set of power distribution units, fiber optics, racks & cabinets, blended with relative management software.

**CANOVATE®**  
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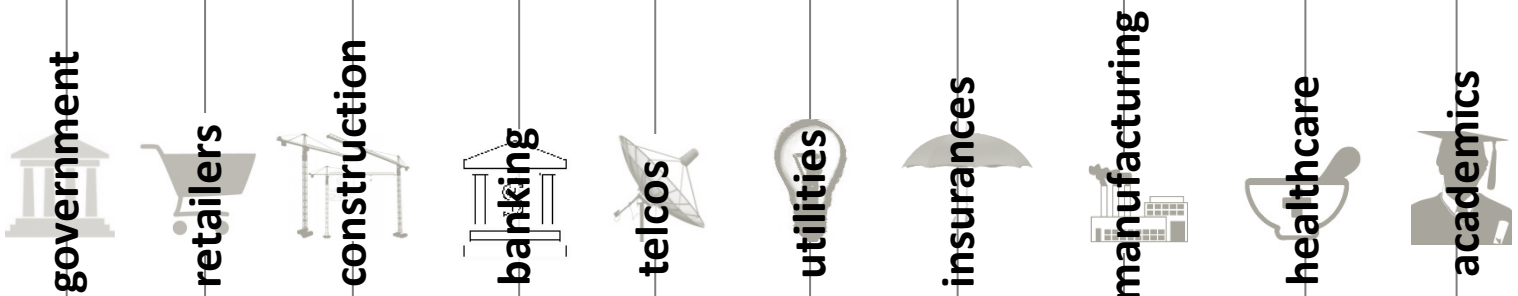




### Web Content Management

Enterprise Portals are single access points (One-Stop-Shops) that serve to Organizations and Enterprises as information windows for visitors, uniting data sources, content and applications and exposing e-services from one centralized place to logged users. This Solution also incorporates extended social features into Content Management to enhance collaboration.





**Tendering/Procurement Management**

Combining Procurement and Tendering processes to any organization will result into easy access to information, so that Management can make sound decisions to increase profits, mitigate risks and ensure a culture of compliance. Our Solution manages the entire Procurement/Tendering Cycle from individual requests, to tender specs and submission.



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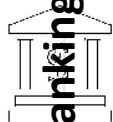
government



retailers



construction



banking



telcos



utilities



insurances



manufacturing



healthcare



academics

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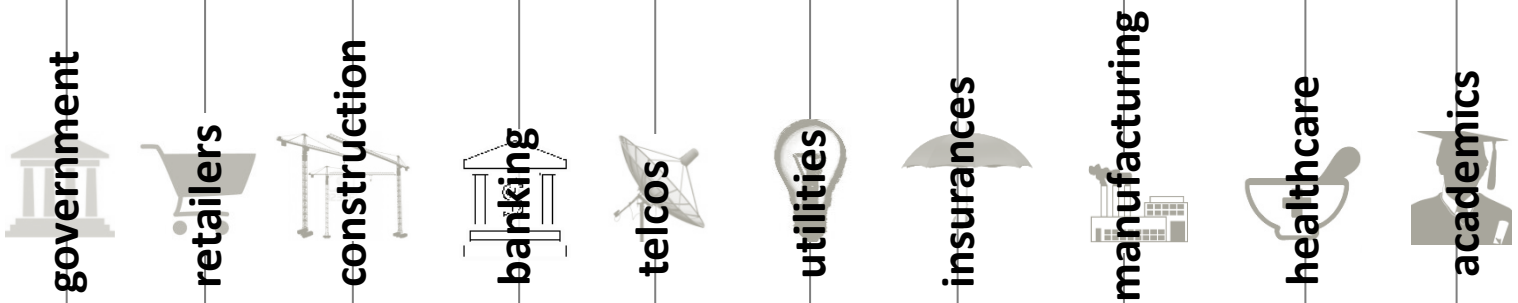
BI/Analytics

## Micro-Social Networking (iLearning - iLearning)

What if a social network was customizable solely to your education community? Our Solution is the first academic community network that provides schools, students and staff with the free facility to share educational resources and experiences. Share anything from teaching aids to multimedia files (video, audio and photos). Or take your exams online while you enjoy complementary material. Totally interconnected with any smart board and e-Learning system, our Solutions turns your school “digital”.







## Digital Signage

Have you ever wondered how you can deliver information and gain consumers interest the right time at the right place?

Digital signage is visually dynamic and generally pleasing to the eye. The content and the way it is delivered intrigues us to watch the information provided. While traditional advertising tends to be general in nature, digital signage is a more specific and targeted form of advertising.



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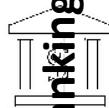
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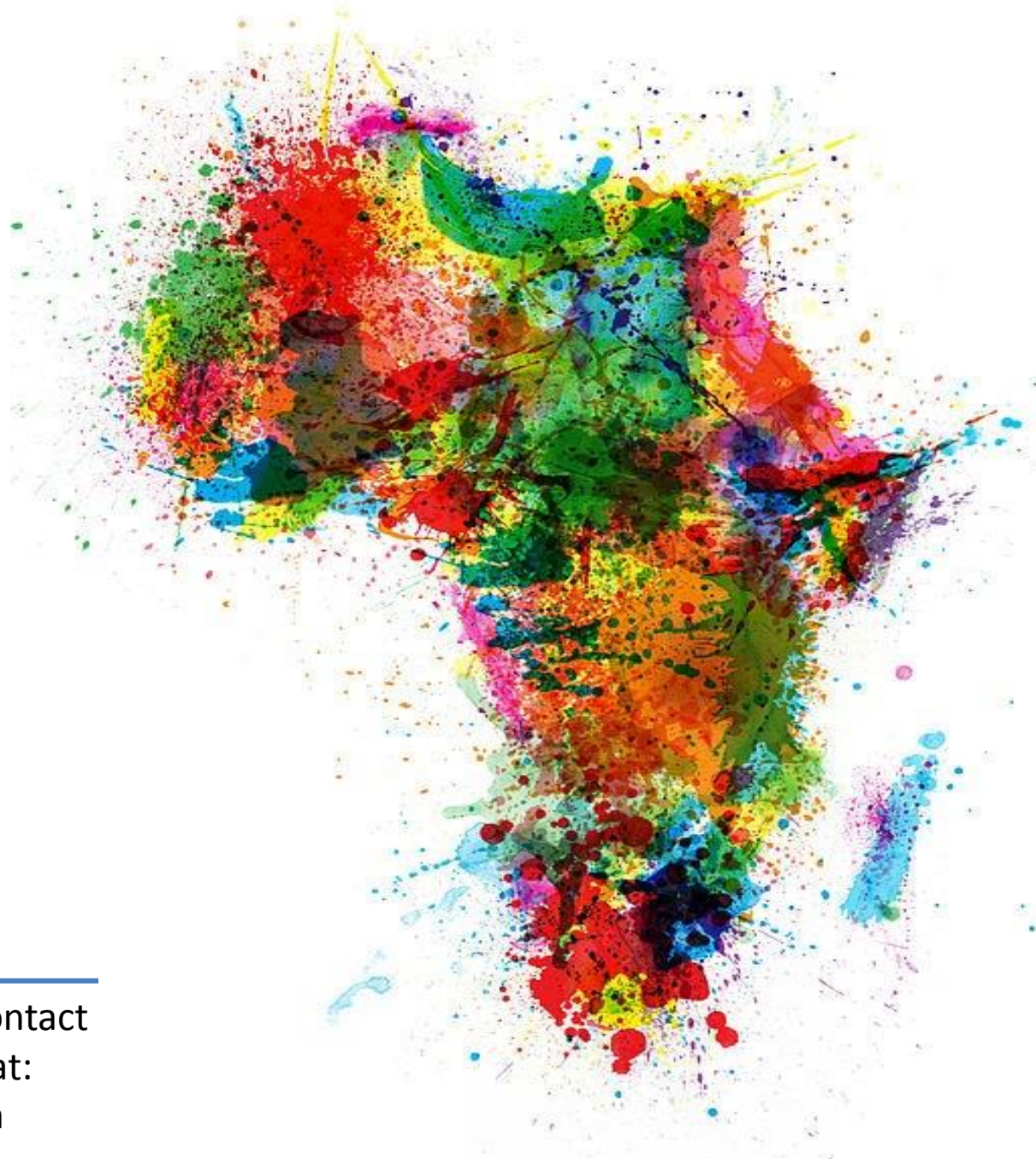
## Business Intelligence / Analytics

You're sitting on a treasure trove of information but can't run your hands through it or wrap your head around it. Collecting data is easy; using it to your best advantage is the challenge!

Our Solution is a Business Discovery Evolution — in both form and substance. The system correlates data from any existing or new system, associates major elements, set goals and indexes and turns data into useful info. Our seductively slick and intuitive dashboards are easy to navigate and fun to use., anywhere, anytime.



**QlikView**



**InfoSense Ltd**  
Zambia

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